

IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA

MICROSOFT CORPORATION, a Washington  
corporation,

Plaintiff,

v.

DENISE RICKETTS, d/b/a/ MYDENCOM,

Defendant.

No. C 06-06712 WHA

**ORDER GRANTING MOTION  
FOR ENTRY OF DEFAULT  
JUDGMENT AND PERMANENT  
INJUNCTION**

**INTRODUCTION**

In this action for copyright and trademark infringement, plaintiff Microsoft Corporation moves for default judgment against defendant Denise Ricketts. In addition to a permanent injunction, plaintiff asks for attorney's fees in the amount of \$2000, and statutory damages in the amount of \$3,050,000. The motion for default judgment against defendant is **GRANTED**. The motion for permanent injunction is **GRANTED** pursuant to the accompanying order. Plaintiff is awarded \$2000 in attorney's fees and costs and \$12,500 in statutory damages.

**STATEMENT**

Plaintiff develops, sells and licenses computer software programs recorded on CD-ROMs for use and installation on computers (Compl. ¶ 8). These programs include Microsoft Office 2003 Professional among others. The programs are packaged with other materials such as user's guides, manuals and end-user license agreements (*id.* at ¶¶ 8–9).

1 Plaintiff holds valid copyright registrations on its software programs with the United States  
2 Copyright Office (*id.* at ¶ 9). Plaintiff has also registered several trademarks and a service mark  
3 related to its products with the United States Patent and Trademark Office (*id.* at ¶¶ 10–11).

4 Ricketts advertised and distributed counterfeit Microsoft products on the auction website  
5 ioffer.com (*id.* at ¶ 13). Plaintiff allegedly warned defendant several times that the products she  
6 offered might be counterfeit by posting takedown notices on the auction website (*id.* at ¶ 14;  
7 Sanders Decl. Exh. A). After defendant continued to sell allegedly counterfeit products,  
8 Microsoft's investigators placed an order with defendant. Upon receipt of three units of  
9 software, Microsoft analyzed them and determined that the software was counterfeit (Compl.  
10 ¶ 15).

11 Plaintiff filed the complaint against defendant on October 27, 2006, and it was properly  
12 served in person on defendant the next day. The complaint alleges claims of copyright  
13 infringement, trademark infringement under the Lanham Act, false designation of origin,  
14 constructive trust on illegal profits and accounting. Defendant never appeared or otherwise  
15 responded to the complaint. On January 17, 2007, default was entered against defendant. In  
16 addition to a permanent injunction against further infringing activities, Microsoft seeks \$2000  
17 in attorney's fees and \$3,050,000 in statutory damages against defendant.

### 18 ANALYSIS

19 Under FRCP 55(b)(2), a party can apply to the court for entry of judgment by default.  
20 "The district court's decision whether to enter a default judgment is a discretionary one."  
21 *Aldabe v. Aldabe*, 616 F.2d 1089, 1092 (9th Cir. 1980). The following factors are considered:

22 (1) the possibility of prejudice to plaintiff, (2) the merits of  
23 plaintiff's substantive claim, (3) the sufficiency of the complaint,  
24 (4) the sum of money at stake in the action, (5) the possibility of a  
25 dispute concerning the material facts, (6) whether the default was  
26 due to excusable neglect, and (7) the strong policy underlying the  
27 Federal Rules of Civil Procedure favoring decisions on the merits.

28 *Eitel v. McCool*, 782 F.2d 1470, 1471–72 (9th Cir. 1986).

For the following reasons, these factors favor entry of default judgment against  
defendant Denise Ricketts.

1           **1.       MERITS OF SUBSTANTIVE CLAIMS AND SUFFICIENCY OF THE COMPLAINT.**

2           After the entry of default, well-pleaded factual allegations in the complaint are taken as  
3 true, except as to the amount of damages. *Fair Hous. of Marin v. Combs*, 285 F.3d 899, 906  
4 (9th Cir. 2002). The merits of plaintiff's substantive claims and the sufficiency of the complaint  
5 are thus considered together. Although the complaint alleges claims for constructive trust and  
6 accounting, plaintiff's motion for default judgment addresses only its claims for copyright  
7 infringement, trademark infringement and false designation of origin.

8                   **A.       Copyright Infringement.**

9           Microsoft alleges that Ricketts infringed seven of its copyrights contained in its software  
10 products. For purposes of this motion, plaintiff seems to proceed under theories of contributory  
11 infringement and vicarious liability. "One, who with knowledge of the infringing activity,  
12 induces, causes or materially contributes to the infringing conduct of another, may be held  
13 liable as a contributory infringer." *Fonovisa, Inc. v. Cherry Auction, Inc.*, 76 F.3d 259, 264 (9th  
14 Cir. 1996) (citing *Gershwin Pub. Corp. v. Columbia Artists Mgmt., Inc.*, 443 F.2d 1159, 1162  
15 (2d Cir. 1971). A defendant is vicariously liable for infringement if he or she had the right and  
16 ability to supervise infringing activity coupled with a direct financial interest in infringing  
17 activities. *Id.* at 262.

18           Here, Microsoft alleges that defendant marketed, sold and distributed counterfeit copies  
19 of its software. Plaintiff also alleges that defendant directly participated in the infringing  
20 conduct by offering to sell the software, and that she also had the right and ability to supervise  
21 and control wrongful conduct. Finally, Microsoft alleges that defendant derived financial  
22 benefit from her infringing activities. Thus, Microsoft has stated a claim for copyright  
23 infringement.

24                   **B.       Trademark Infringement Under 15 U.S.C. 1114.**

25           Microsoft claims that Ricketts infringed two of its trademarks. To prove trademark  
26 infringement under 15 U.S.C. 1114, plaintiff must show (1) that its marks are valid and  
27 protectable trademarks; (2) that plaintiff owns the trademarks; (3) that plaintiff used its marks  
28 in interstate commerce; (4) that defendants used in commerce a reproduction or a copy of a

1 registered trademark in connection with the advertising or sale of goods; and (5) that such use is  
2 likely to cause confusion, mistake or to deceive consumers.

3 Microsoft alleges that its marks are valid and protectable trademarks registered with the  
4 United States Patent and Trademark Office. It also alleges that it owns them. Ricketts used the  
5 marks in interstate commerce by advertising and selling products on an internet auction website.  
6 The counterfeit software Ricketts sold bore copies of Microsoft's marks. Finally, plaintiff  
7 alleges that the use of its marks is likely to cause confusion as to the product's origin, and that  
8 consumers would believe the software to be a genuine Microsoft product. Thus, plaintiff has  
9 adequately stated a plausible claim for trademark infringement.

### 10 C. False Designation of Origin Under 15 U.S.C. 1125(a).

11 Plaintiff also alleges a claim for false designation of origin under 15 U.S.C. 1125(a)  
12 against defendants. Plaintiff must show that defendant used in commerce:

13 any word, term, name, symbol, or device, or any combination  
14 thereof, or any false designation of origin, false or misleading  
15 description of fact, or false or misleading misrepresentation of  
16 fact, which is likely to cause confusion, or to cause mistake, or to  
deceive as to the affiliation, connection, or association of such  
person with another person, or as to the origin, sponsorship, or  
approval of his goods by such person.

17 15 U.S.C. 1125(a)(1). The analysis for false designation of origin is similar to the analysis for a  
18 claim of trademark infringement under 15 U.S.C. 1114. *Brookfield Commc'ns, Inc. v. West*  
19 *Coast Entm't Corp.*, 174 F.3d 1046–47 (9th Cir. 1999). Here, Microsoft has alleged that  
20 Ricketts' distributing counterfeit copies of its software created a likelihood that consumers  
21 would believe that the products were genuine products coming from Microsoft, when in fact  
22 they were not. Accordingly, plaintiff has adequately pleaded a claim for false designation of  
23 origin under 15 U.S.C. 1125(a).

### 24 2. REMAINDER OF THE *EITEL* FACTORS.

25 The remainder of the *Eitel* factors favors entering default judgment for plaintiff. If this  
26 motion is not granted, plaintiff will be left without a remedy or a means to prevent defendant's  
27 continued infringement. Defendant never answered or otherwise responded to the complaint, so  
28 it is unclear whether there would be any dispute over material facts. Copyright infringement

1 and trademark infringement are both strict liability claims which limits the scope of factual  
2 disputes. In general, the fact that a large sum of money is at stake disfavors default judgment.  
3 *Cf. Eitel*, 782 F.2d at 1472 (stating that the fact that three million dollars was at stake, when  
4 considered in light of the parties' dispute as to material facts, supported the court's decision not  
5 to enter judgment by default). Here, Microsoft asks for a large amount of damages, over three  
6 million dollars, in addition to a permanent injunction. As described below, however, the  
7 damages are statutory and the amount is left to the Court's discretion. There is no evidence that  
8 defendant's failure to respond was the result of excusable neglect. Although federal policy does  
9 favor a decision on the merits, Rule 55(b) allows the entry of default judgment in situations,  
10 such as this, where the defendant has refused to litigate. On balance, the *Eitel* factors weigh in  
11 favor of granting default judgment.

### 12 3. DETERMINATION OF RELIEF.

13 Allegations of damages are not deemed true simply because of the defendant's default.  
14 Some proof of the amount is required. *Geddes v. United Fin. Group*, 559 F.2d, 560 (9th Cir.  
15 1977). Microsoft seeks a permanent injunction, statutory damages, and attorney's fees.

#### 16 A. Permanent Injunction.

17 Under 17 U.S.C. 502(a), a court may enter an injunction against a defendant to prevent  
18 future copyright infringement. Similarly, injunctive relief is available to prevent future  
19 trademark infringement under the Lanham Act. 15 U.S.C. 1116(c); 15 U.S.C. 1125(a). Plaintiff  
20 points out that defendant was warned that the products she sold on the internet auction website  
21 were counterfeit, yet defendant continued to sell them anyway. Furthermore, defendant's  
22 refusal to answer or appear in this action makes it difficult for plaintiff to prevent further  
23 infringement. Here, injunctive relief is warranted. Microsoft's motion for a permanent  
24 injunction is **GRANTED** as described in the accompanying order for permanent injunction  
25 against Denise Ricketts.

#### 26 B. Statutory Damages.

27 Under copyright law, a plaintiff may elect to recover an award of statutory damages at  
28 any time before final judgment is rendered. 17 U.S.C. 504(c)(1). A court, in its discretion, can

award not less than \$750 but not more than \$30,000 per copyright infringed. Enhanced damages of up to \$150,000 per copyright infringed may be granted on a finding of willful infringement. 17 U.S.C. 504(c)(2). For trademark actions involving the use of a counterfeit mark, a plaintiff may elect to recover statutory damages at any time before final judgment is entered. 15 U.S.C. 1117(c). In its discretion, a court can award not less than \$500 but not more than \$100,000 for each counterfeit mark. A court may also grant enhanced damages of up to \$1,000,000 per counterfeit mark on a finding of willful infringement. Separate awards of statutory damages are allowed under both trademark law and copyright law where defendant's infringement came from a single act. *Nintendo of Am., Inc. v. Dragon Pacific Int'l*, 40 F.3d 1007, 1011 (9th Cir. 1994).

Microsoft argues that here, defendant's infringement was willful because Ricketts continued her infringing conduct even after Microsoft had posted takedown notices on the auction websites. Willful infringement means "with knowledge that the defendant's conduct constitutes copyright infringement." *Peer Int'l Corp. v. Pausa Records, Inc.*, 909 F.2d 1332, 1335 n.2 (9th Cir. 1990). Willfulness can also be inferred from a defendant's failure to defend. *Philip Morris USA, Inc. v. Castworld Prods., Inc.*, 219 F.R.D. 494, 500 (C.D. Cal. 2003).

Microsoft has pleaded that Ricketts was on notice that the software she sold was likely counterfeit, yet Ricketts persisted in her behavior. Furthermore, Microsoft argues that because defendant has not appeared, Microsoft has not had the opportunity to determine what its damages would actually have been and how much defendant has profited from infringing conduct. These factors support a finding that infringement was willful.

Plaintiff asks for the maximum enhanced statutory damages for the infringement of each of seven copyrights and two trademarks. At \$150,000 per copyright and \$1,000,000 per counterfeit trademark, the tab comes to \$3,050,000. Plaintiff has identified a grand total of three units of counterfeit software that defendant sold. It is true that Microsoft could not conduct discovery to determine its damages, but that in itself simply does not support levying a statutory damages award in excess of three million dollars. *See Chanel, Inc. v. Doan*, 2007 WL 781976, \*5 (N.D. Cal. Mar. 13, 2007) (Walker, J.) (granting plaintiff's request for statutory

1 damages on default judgment where plaintiff's request bore a plausible relationship to the  
2 defendant's profits from infringement). Statutory damages are intended to serve as a deterrent,  
3 but that does not justify such a windfall. *See Peer Int'l.*, 909 F.2d at 1332.

4 A court has wide discretion to determine the amount of statutory damages between the  
5 statutory maxima and minima. *Harris v. Emus Records Corp.*, 734 F.2d 1329, 1335 (9th Cir.  
6 1984). In calculating statutory damages, some courts have looked to estimates of actual  
7 damages. *Sara Lee Corp. v. Bags of New York, Inc.*, 36 F. Supp. 2d 161, 170 (S.D. N.Y. 1999).  
8 Here, plaintiff has presented no estimate of how much defendant profited from her infringing  
9 activity. Accordingly, the Court thinks it just to award statutory damages in the amount of  
10 \$1500 per copyright infringed and \$1000 per trademark infringed, for a total of \$12,500. This  
11 is twice the minimum under each statute to reflect the finding of willfulness. These damages,  
12 coupled with the permanent injunction granted against defendant, will adequately serve the  
13 purpose of deterrence.

#### 14 C. Attorney's Fees and Costs.

15 For trademark counterfeiting, reasonable attorney's fees and costs are mandated by  
16 statute. 17 U.S.C. 1117(b). Courts have discretion in granting attorney's fees and costs in  
17 actions for copyright infringement. 15 U.S.C. 505.

18 Microsoft asks for \$2000 in attorney's fees and costs which its counsel declares to be  
19 significantly less than the amount of fees and costs incurred in prosecuting this action  
20 (Davidson Decl. ¶ 2). Defendant has failed to appear in this action, and the amount of  
21 attorney's fees and costs asked for by plaintiff seems reasonable under the circumstances.  
22 Accordingly, plaintiff will be granted its request for \$2000 in costs and attorney's fees.


#### 23 CONCLUSION

24 For all of the above-stated reasons, plaintiff's motion for entry of default judgment is  
25 **GRANTED**. Plaintiff's motion for a permanent injunction is also **GRANTED** as stated in the  
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1 accompanying order. Plaintiff has the responsibility to serve the injunction in such a manner to  
2 make it operative in contempt proceedings. Plaintiff is awarded \$12,500 in damages and \$2000  
3 in costs and attorney's fees.

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5 **IT IS SO ORDERED.**

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7 Dated: May 24, 2007.

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WILLIAM ALSUP  
UNITED STATES DISTRICT JUDGE